

YOURREPAIR[®]

Plan Summary



YOUR

YourRepair plan summary

Our home and boiler cover plans are designed to offer flexible pricing, benefits and terms to meet the exacting needs of our customers.

This document is not a statement of the full terms and conditions of your plan but a summary of the main features, benefits and exclusions. We recommend that you read the full terms and conditions in conjunction with this summary.

What's included in your plan:

- The choice of fixed prices for one, two or three years.
- The choice of including or excluding excess charges.
- Unlimited repairs with parts and labour included.
- Instant protection when you switch from another provider - there is no initial exclusion period at the start of your new plan. You can choose your start date with us to avoid gaps in cover or overlapping contracts.



Plans at a glance

Feature	1. Boiler Cover Plan	2. Central Heating Cover Plan	3. Heating, Plumbing & Electrical Cover Plan	4. Complete Home Cover Plan
Boiler & Controls	✓	✓	✓	✓
Boiler Service & Safety Check*	✓	✓	✓	✓
Boiler Replacement	✓	✓	✓	✓
Carbon Monoxide Test	✓	✓	✓	✓
Central Heating Systems		✓	✓	✓
Gas Supply Pipes			✓	✓
Plumbing			✓	✓
Electrics			✓	✓
Water Supply Pipes				✓
Drains				✓
Taps & Toilets				✓

*Includes annual landlord gas safety inspection for up to three appliances in rental properties

Feature Descriptions

Boiler and Controls

- Repairs to your boiler and controls (thermostats, frost stats, clocks, timers and programmers) including parts and labour
- Unlimited number of callouts with no limit on the value of each claim.

Boiler Service and Safety Check

- Annual inspection of your boiler, checking its safe operation and efficiency.

Annual Boiler Service (Landlord plans only)

- Annual inspection of your boiler, checking its safe operation and efficiency.

Boiler Replacement

- If your boiler is less than seven years old and we cannot repair it, we will supply and install a new replacement boiler.
- Unlimited number of callouts with no limit on the value of each claim.

Gas Safety Inspection (Landlord plan only)

- By law, landlords must ensure a gas safety check is carried out on gas installations annually. To help you, our engineers will carry out an annual gas safety and operational check as part of your agreement.

Carbon Monoxide Test

- To keep you and your family safe, we also test for carbon monoxide as part of your annual gas safety check.

Central Heating System

- Repairs to your heating system (pumps, motorised valves, radiators, pipes, fittings, hot water feed and expansion tank).
- Unlimited number of callouts with no limit on the value of each claim.

Gas Supply Pipes

- Repairs to gas leaks on gas pipes inside your property supplying your gas appliances.
- Unlimited number of callouts with no limit on the value of each claim.

Plumbing

- Repairs to burst / leaking water pipes (hot and cold), overflows and cold water storage tanks.
- Unlimited number of callouts with no limit on the value of each claim.

Electrics

- Repairs to the mains wiring and electrics (circuit breakers, fuse boards, switches and sockets) inside your property that connect to the main supply.
- Unlimited number of callouts with no limit on the value of each claim.

Water Supply Pipes

- Emergency repairs to the water supply pipes on your land between your main stopcock and your home.
- Unlimited number of callouts with no limit on the value of each claim.

Drains

- Assistance with blocked or leaking internal or external drains that you are responsible for within your boundary.
- Unlimited number of callouts with no limit on the value of each claim.

Taps and Toilets

- Unlimited repairs to dripping taps, leaking toilets, syphons, valves and ballcocks.
- Unlimited number of callouts with no limit on the value of each claim.



What's excluded from your plan:

- Faults caused by you or someone else you used for repairs.
- Pre-existing faults, inaccessible components or system design faults.
- Any faults caused by sludge, hard water scale or blockages.
- Underfloor heating, towel rails, and non-standard parts.
- Repairs to burglar alarms, smoke detectors, electrical garage door systems and electrical gates, resetting of circuit breakers.

For a full list of what is and isn't included in your agreement, read our terms and conditions which are available at:

<https://www.yourrepair.co.uk/terms-and-conditions>

