

YOURREPAIR[®]

Plan Summary



YOUR

YourRepair Home & Boiler Cover

Our home and boiler cover plans are designed to offer flexible pricing, benefits and terms to meet the exacting needs of our customers.

This document is not a statement of the full terms and conditions of your plan but a summary of the main features, benefits and exclusions. We recommend that you read the full terms and conditions in conjunction with this summary.

What's included in your plan:

- The choice of fixed prices for one, two or three years.
- The choice of including or excluding excess charges.
- Unlimited repairs* with parts and labour included.
- Instant protection when you switch from another provider* - there is no initial exclusion period at the start of your new plan. You can choose your start date with us to avoid gaps in cover or overlapping contracts.

*Please see Terms & Conditions for more details

Plans at a glance

Your chosen plan

Feature	1. Boiler Cover Plan	2. Central Heating Cover Plan	3. Heating, Plumbing & Electrical Cover Plan	4. Home Cover Plan	5. Complete Home Cover Plus
Boiler & Controls	✓	✓	✓	✓	✓
Free Boiler Service	✓	✓	✓	✓	✓
Carbon Monoxide Test	✓	✓	✓	✓	✓
Boiler Replacement	✓	✓	✓	✓	✓
Instant Protection*		✓	✓	✓	✓
Central Heating System		✓	✓	✓	✓
Gas Supply Pipes			✓	✓	✓
Plumbing			✓	✓	✓
Electrics			✓	✓	✓
Water Supply Pipes				✓	✓
Drains				✓	✓
Taps & Toilets				✓	✓
Home Security					✓
Roofing					✓
Pest Control					✓

*Call to upgrade – 0330 223 4422

Feature Descriptions

Boiler and Controls

- Repairs to your boiler and controls (thermostats, frost stats, clocks, timers and programmers) including parts and labour
- Unlimited number of callouts with no limit on the value of each claim.

Free Boiler Service

- Annual inspection of your boiler, checking its safe operation and efficiency.

Carbon Monoxide Test

- To keep you and your family safe, we also test for carbon monoxide as part of your annual gas safety check.

Boiler Replacement

- If your boiler is less than seven years old and we cannot repair it, we will supply and install a new replacement boiler.
- Unlimited number of callouts with no limit on the value of each claim.

Instant Protection*

- No initial exclusion period at the start of your plan
- *Only when switching from another provider

Central Heating System

- Repairs to your heating system (pumps, motorised valves, radiators, pipes, fittings, hot water feed and expansion tank).
- Unlimited number of callouts with no limit on the value of each claim.

Gas Supply Pipes

- Repairs to gas leaks on gas pipes inside your property supplying your gas appliances.
- Unlimited number of callouts with no limit on the value of each claim.

Plumbing

- Repairs to burst / leaking water pipes (hot and cold), overflows and cold water storage tanks.
- Unlimited number of callouts with no limit on the value of each claim.

Electrics

- Repairs to the mains wiring and electrics (circuit breakers, fuse boards, switches and sockets) inside your property that connect to the main supply.
- Unlimited number of callouts with no limit on the value of each claim.

Water Supply Pipes

- Emergency repairs to the water supply pipes on your land between your main stopcock and your home.
- Unlimited number of callouts with no limit on the value of each claim.

Drains

- Assistance with blocked or leaking internal or external drains that you are responsible for within your boundary.
- Unlimited number of callouts with no limit on the value of each claim.

Taps and Toilets

- Unlimited repairs to dripping taps, leaking toilets, syphons, valves and ballcocks.
- Unlimited number of callouts with no limit on the value of each claim.

Home Security

- Emergency repairs to doors, windows and locks (gaining access, replacing lost keys, window boarding and repairs to external locks).
- Unlimited number of callouts with no limit on the value of each claim.

Roofing

- Emergency roof repairs, when your roof has been damaged due to bad weather conditions.
- Unlimited number of callouts with no limit on the value of each claim.

Pest Control

- Treatment of pest infestations including rats, mice, wasps or hornets nests.
- Unlimited number of callouts with no limit on the value of each claim.

What's not covered:

- Faults caused by you or someone else you used for repairs.
- Pre-existing faults, inaccessible components or system design faults.
- Any faults caused by sludge, hard waterscale or blockages.
- Underfloor heating, towel rails, and non-standard parts.
- Excess Charge – This is the amount you have chosen to pay each time you make a claim. This will be detailed on the front page of your policy documents
- If your home is empty or unoccupied for more than 30 days in a row you will not be covered for any damaged caused.
- Repairs to boilers aged 7 years or older that are deemed Beyond Economical Repair*
- Trace and Access - if the fault is not visible or accessible, we will not cover for the trace and access of finding the fault, this is normally covered by your building's insurance
- Damage caused by weather or freezing
- Damage arising as a result of disconnection from, re-connection to or interruption of the gas, electricity or water mains services to your home
- Any pests outside other than wasps and hornets nests.
- Loss of keys to your property where another set is available.
- Repairs to burglar alarms, smoke detectors, electrical garage door systems and electrical gates, resetting of circuit breakers.
- Electrical "Terminal Ends" (for example such as light fittings, light bulbs, extractor fans, electric showers, domestic appliances)
- Shared drains

For a full list of what is and isn't included in your agreement, read our terms and conditions which are available at:

<https://www.yourrepair.co.uk/terms-and-conditions>

*Please see Terms & Conditions for more details



Thank you for choosing YourRepair

Please check out our website where we answer all
of our most Frequently Asked Questions:

www.YourRepair.co.uk/frequently-asked-questions

Thank you!
Team YourRepair



Let's get social

We're ready to connect with **YOU!**



Now you've joined us 'Like' us on Facebook for top tips, competitions and more.

[Facebook.com/YourRepair](https://www.facebook.com/YourRepair)



Follow us on Twitter to get regular updates and offers.

[Follow @YourRepairUK](https://twitter.com/YourRepairUK)



Let's connect on LinkedIn for news and product advice.

[LinkedIn.com/YourRepair](https://www.linkedin.com/company/YourRepair)



Stay up to date with all things YourRepair at our online home.

www.YourRepair.co.uk