

# YOURREPAIR<sup>®</sup>

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## Plan Summary



# YourRepair Home & Boiler Cover

Our home and boiler cover plans are designed to offer flexible pricing, benefits and terms to meet the exacting needs of our customers.

**This document is not a statement of the full terms and conditions of your plan but a summary of the main features, benefits and exclusions. We recommend that you read the full terms and conditions in conjunction with this summary.**

## What's included in your plan:

- The choice of fixed prices for one, two or three years.
- The choice of including or excluding excess charges.
- Unlimited repairs with parts and labour included.
- Instant protection when you switch from another provider - there is no initial exclusion period at the start of your new plan. You can choose your start date with us to avoid gaps in cover or overlapping contracts.



# Plans at a glance

Feature	1. Boiler Cover Plan	2. Central Heating Cover Plan	3. Heating, Plumbing & Electrical Cover Plan	4. Complete Home Cover Plan
Boiler & Controls	✓	✓	✓	✓
Boiler Service & Safety Check*	✓	✓	✓	✓
Boiler Replacement	✓	✓	✓	✓
Carbon Monoxide Test	✓	✓	✓	✓
Central Heating Systems		✓	✓	✓
Gas Supply Pipes			✓	✓
Plumbing			✓	✓
Electrics			✓	✓
Water Supply Pipes				✓
Drains				✓
Taps & Toilets				✓

\*Includes annual landlord gas safety inspection for up to three appliances in rental properties

# Feature Descriptions

## Boiler and Controls

- Repairs to your boiler and controls (thermostats, frost stats, clocks, timers and programmers) including parts and labour
- Unlimited number of callouts with no limit on the value of each claim.

## Boiler Service and Safety Check

- Annual inspection of your boiler, checking its safe operation and efficiency.

## Annual Boiler Service (Landlord plans only)

- Annual inspection of your boiler, checking its safe operation and efficiency.

## Boiler Replacement

- If your boiler is less than seven years old and we cannot repair it, we will supply and install a new replacement boiler.
- Unlimited number of callouts with no limit on the value of each claim.

## Gas Safety Inspection (Landlord plan only)

- By law, landlords must ensure a gas safety check is carried out on gas installations annually. To help you, our engineers will carry out an annual gas safety and operational check as part of your agreement.

## Carbon Monoxide Test

- To keep you and your family safe, we also test for carbon monoxide as part of your annual gas safety check.

### Central Heating System

- Repairs to your heating system (pumps, motorised valves, radiators, pipes, fittings, hot water feed and expansion tank).
- Unlimited number of callouts with no limit on the value of each claim.

### Gas Supply Pipes

- Repairs to gas leaks on gas pipes inside your property supplying your gas appliances.
- Unlimited number of callouts with no limit on the value of each claim.

### Plumbing

- Repairs to burst / leaking water pipes (hot and cold), overflows and cold water storage tanks.
- Unlimited number of callouts with no limit on the value of each claim.

### Electrics

- Repairs to the mains wiring and electrics (circuit breakers, fuse boards, switches and sockets) inside your property that connect to the main supply.
- Unlimited number of callouts with no limit on the value of each claim.

### Water Supply Pipes

- Emergency repairs to the water supply pipes on your land between your main stopcock and your home.
- Unlimited number of callouts with no limit on the value of each claim.

### Drains

- Assistance with blocked or leaking internal or external drains that you are responsible for within your boundary.
- Unlimited number of callouts with no limit on the value of each claim.

### Taps and Toilets

- Unlimited repairs to dripping taps, leaking toilets, syphons, valves and ballcocks.
- Unlimited number of callouts with no limit on the value of each claim.



# What's excluded from your plan:

- Faults caused by you or someone else you used for repairs.
- Pre-existing faults, inaccessible components or system design faults.
- Any faults caused by sludge, hard water scale or blockages.
- Underfloor heating, towel rails, and non-standard parts.
- Repairs to burglar alarms, smoke detectors, electrical garage door systems and electrical gates, resetting of circuit breakers.

For a full list of what is and isn't included in your agreement, read our terms and conditions which are available at:

<https://www.yourrepair.co.uk/terms-and-conditions>





# YourRepair Kitchen Appliance Cover

## What's included in your plan:

- Repairs to kitchen appliances that you choose to include in your plan
- All parts labour & call out charges
- Unlimited claims & nothing to pay per claim
- If your appliance is less than seven years old, and we cannot repair it, we will replace it

## Not included in your plan:

- Pre-existing faults at the time of purchasing your home appliance cover
- Any repairs during the first 28 days of the start date of your home appliance cover
- Repairs to extractor fans or cooker hoods

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*Thank you!*  
Team YourRepair